

Student Tuition Accounts Receivable: Best Practices Tips & Tricks

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Agenda

- Collections
 - Best Practices
 - Tips & Tricks
- CU-Boulder Tuition & Fee Agreement and Disclosure

Best Practices



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Best Practices continued

Train staff

Define account ownership

Establish periodic mandatory
training

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Best Practices continued

Avoid
Pitfalls

Be aware of
industry
regulatory
issues

FDCPA

CFPB

TCPA

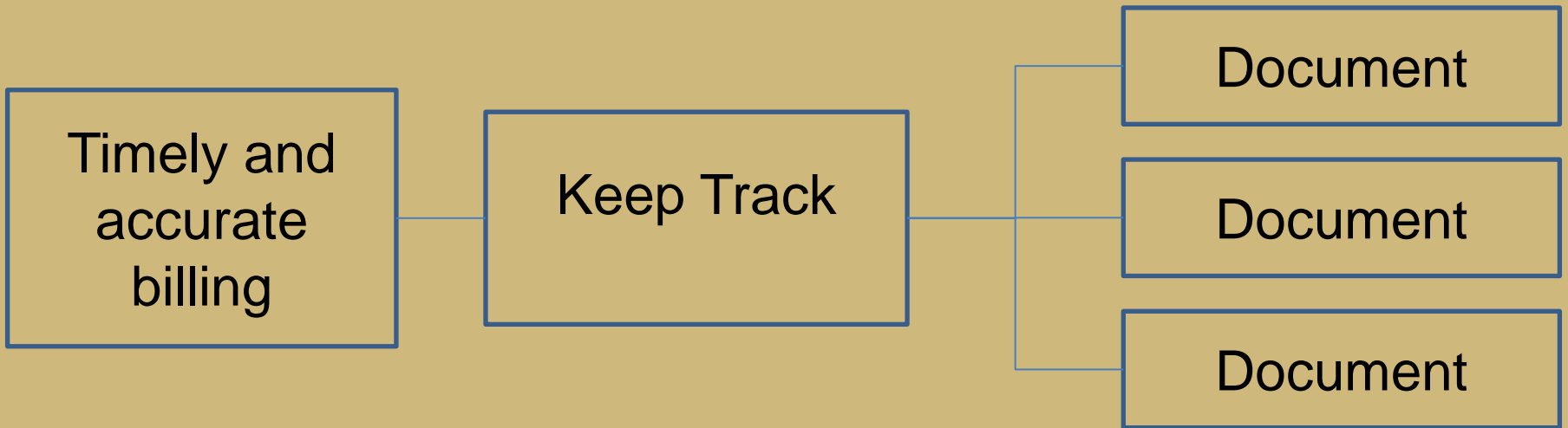
Credit Bureau
Reporting
Requirements

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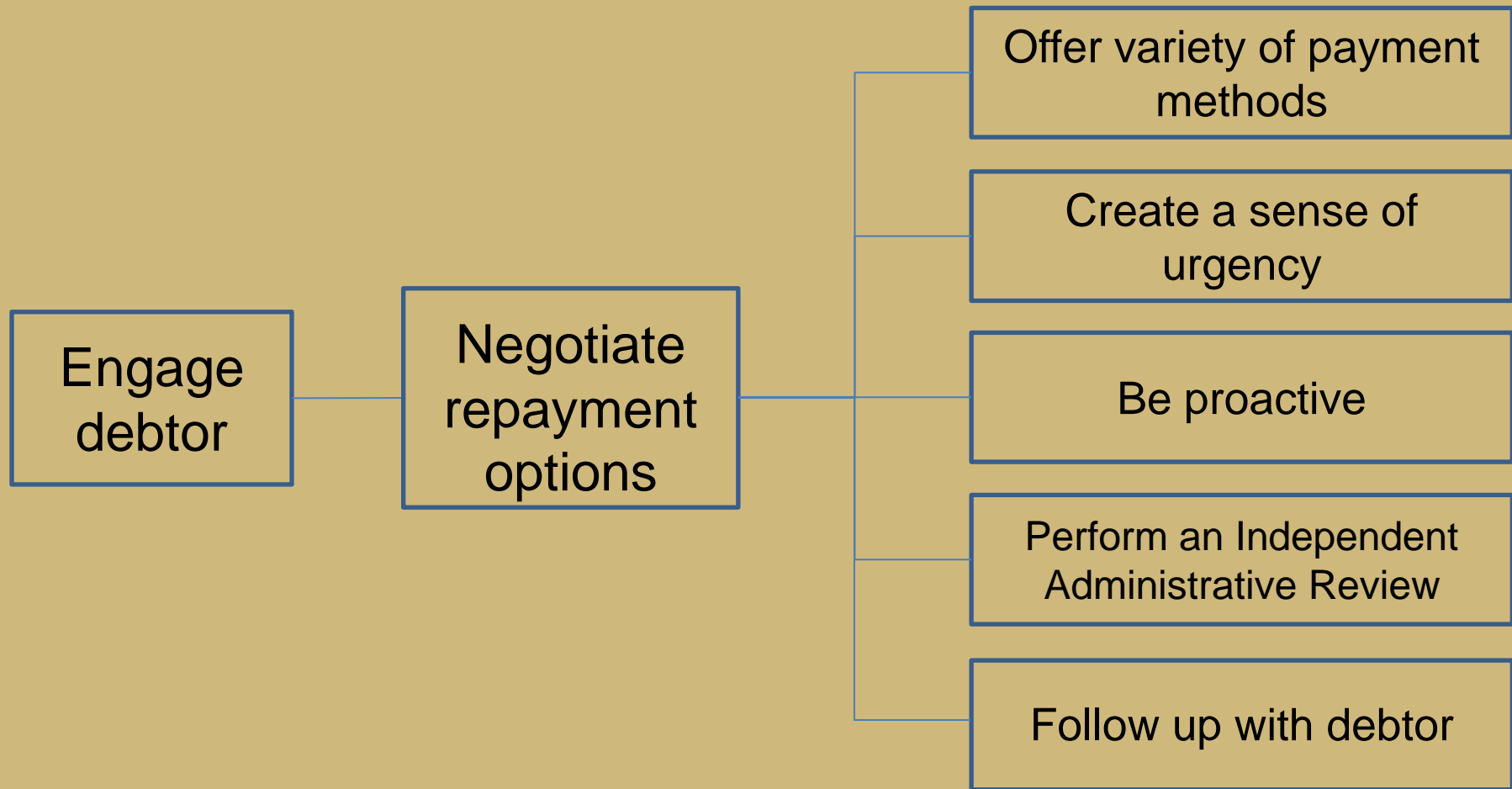


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Tips & Tricks



Tips & Tricks continued



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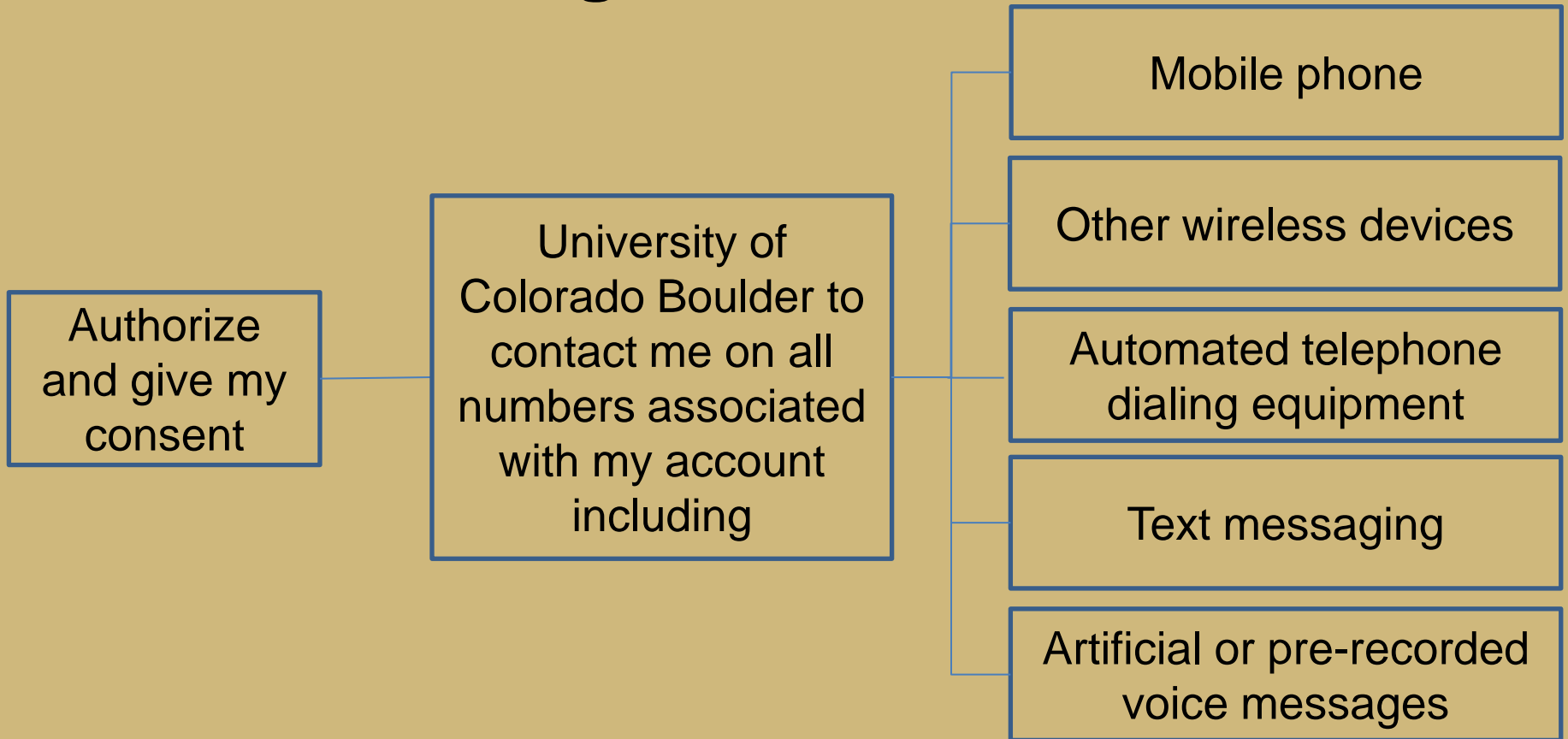
Tuition & Fee Agreement & Disclosure

- All students who register for classes are responsible for payment
- Accept terms during the registration process
 - Frequency
 - Audit trail

Term	Academic Institution
2137	CUBLD
2141	CUBLD
2147	CUBLD
2151	CUBLD
2157	CUBLD

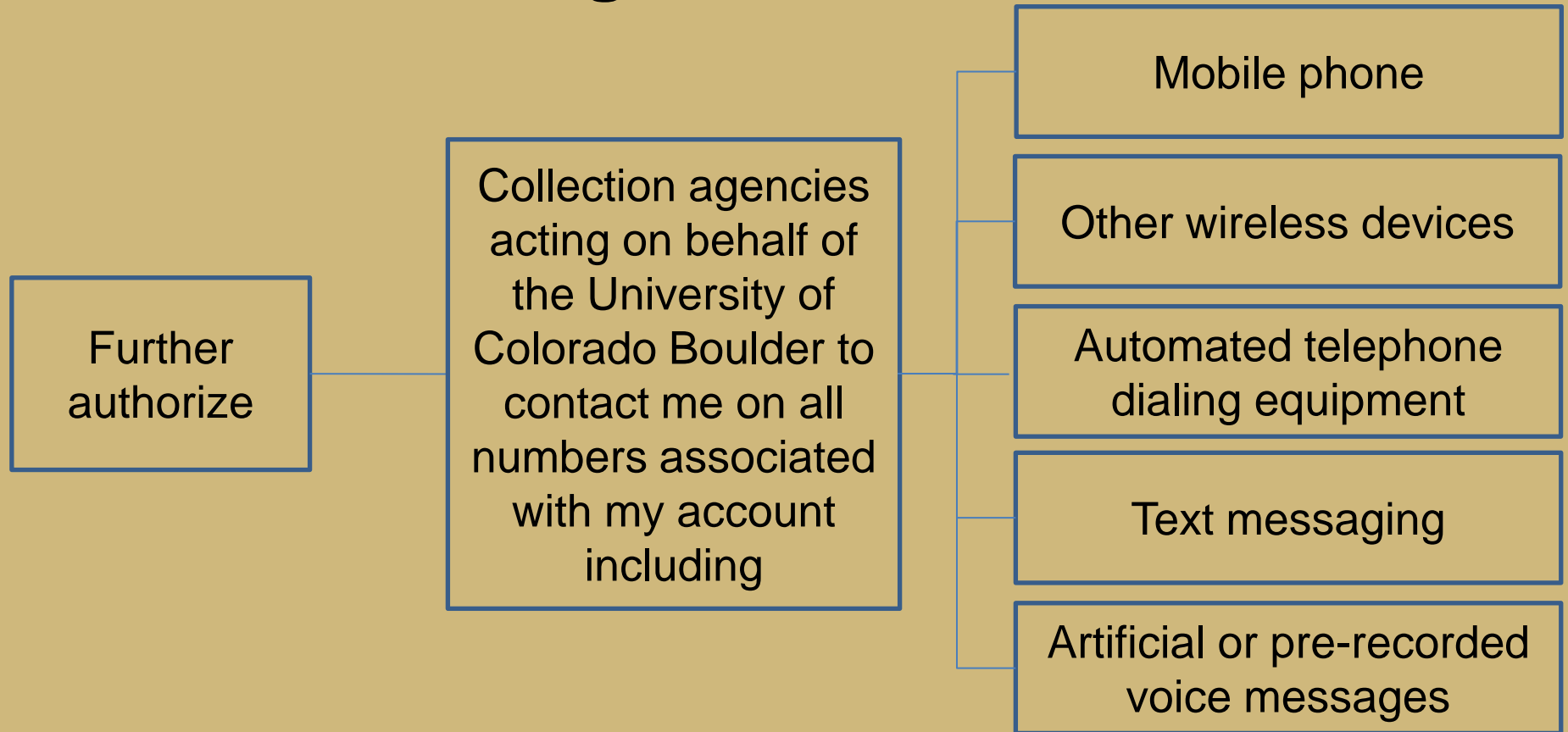
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Institution:	CUBLD	CU Boulder
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Tuition & Fee Agreement & Disclosure



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Tuition & Fee Agreement & Disclosure



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**Thank you!
Questions?**

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